

To: info@nationalhighways.co.uk
03.07.2024

To whom it may concern.

Please pass on this complaint to the department responsible. Thank you.

Once again, Capel-le-Ferne Parish Council find a need to log another complaint on the traffic management of National Highways in the South East.

This is in relation to the Roundhill Tunnels on the A20, that are forever being closed at various times, due to maintenance issues and/or ventilation problems.

This happened again this week, Monday, 1st July 2024 from approximately 11pm until 5pm in the morning of Tuesday, 2nd July 2024. As indicated on the attached notification on social media. (Attached screenshot "Roundhill Tunnel closed").

Whilst it is appreciated routine works need to be carried out in and on the Tunnels, this seems to happen more often and has once again caused great distress to our community.

There may be diversions as mentioned, but just not enough signage to indicate to the HGV Drivers where the diversions are. This has been reported and complained to National Highways for many years now. The lack of either temporary or permanent diversion signage has been ongoing and as a Parish Council, we would have thought, by now, National Highways would have engaged in fulfilling a project to supply permanent digital signage. These should indicate, when the Tunnels need to be closed and can be activated remotely, as used on the motorways. As stated, this has been ongoing for years, with little or no interaction by National Highways to address.

(Attached map "Diversion") - The diversion, when the Roundhill Tunnels are closed, is indicated by exit from A20 at junction 13, along Churchill Avenue and first left at 2nd roundabout, up the hill on the A260 to rejoin the A20 at the Spitfire Way/Hawkinge interchange (indicated green on attached map).

Not what happens now where they carry on over the roundabout up Dover Hill onto the B2011, through our village (indicated red on attached map).

All this is due to a complete lack of correct and enough signage!

This incorrect use of these roads is a great concern for our community, as we are referring to Heavy Goods Vehicles thundering through our Village, along the B2011 to get to the Port of Dover. The vehicles travel, in close proximity to many residents' prosperities. At the times of day, night time, causing sleepless nights for our residents with the constant noise these vehicles make, let alone the vibration and damage that must also be occurring to the buildings and foundations.

The Councillors would very much appreciate your immediate attention to this ongoing issue and give some reassurance and indication of what action you will take to, once and for all, stop this anti-social happening for our Village.

We look forward to hearing from you, as soon as possible with a response we can share to those immensely affected by this, our community.

Maureen Leppard

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National Highways: South... · 41m

The [#A20](#) westbound [#RoundhillTunnel](#) is closed between [#A260](#) and the [#M20](#).

This is due to a fault with the ventilation systems within the tunnel.

Engineers are on route and National Highways traffic officers are assisting with road closures.

There are no delays at present.

Road closure
Diversion routes
in operation.

